Coggon Municipal Light Plant

131 W Main St. PO Box 80 Coggon, IA 52218

319-435-2436 office

mrundle@coggonlightplant.com

Application for Electrical Service

Application requirements: Photo ID for each adult residing in the home & a deposit not to exceed the highest billing for one month of service over the previous 12-month period.

Date	_ Service Request Date	e:	New Construction? 🗌 Yes 🔲 No
Applicant		_Co-Applicant	
Service Address:			Own 🗌 Rent 🗌
Mailing Address:		Have you had	CMLP service in the past? Yes No
Email:	Co	Applicant Email:	
Applicant Social Security #:	//	Co-Applicant Socia	I Security #: / /
Driver's License or ID#:		_ Co-Applicant DL or ID #:	
Applicant Date of Birth:///		Co-Applicant Date of Birth://	
Applicant Phone #		_ Co-Applicant Phone #	
Employer:		Co-App Employer:	
Work #:		Co-App Work #:	
I hereby apply for municipal serv rules.	ice(s) to be delivered at	the service listed ab	ove pursuant to conditions of the utilities
(This section to be filled out by a CMLP E	mployee Only)		
Residential Service C	ommercial Service]	Cus
Account Number		_ Move in Read	tomer
Deposit Record		Move out Read	Customer Name
If the deposit is paid by someone When terms have been met, the			
Name		Address	
Phone #	City,	State, Zip	
Method of Payment	Date	Balance	Amount
Board of Trustees:			Steve Hart, Chairperson

Vaughn McClelland, Treasurer Bill Vosdingh, Trustee Steve Hart, Chairperson Michelle Manternach, Secretary Charles Moore, Trustee



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Policies for New Customers

Office Hours: Monday - Friday 7:30pm – 4:00pm Lobby Open Monday, Wednesday & Thursday CMLP has a \$25.00 fee on all returned checks.

1. You must provide the Utility with a valid mailing address, phone number and photo identification.

2. The total deposit of any residential or commercial customer for a place which has previously received

service shall not be greater than the highest billing of service for one month for the place in the previous 12- month period. A deposit shall be refunded after 12 consecutive months of prompt payment (which may be 11 timely payments and one automatic forgiveness of late payment). For refund purposes the account shall be reviewed for each 12-month interval terminating on the anniversary of the deposit. Deposits may be retained by the utility until final billing. Upon termination of service, the deposit less any unpaid utility bill of the customer shall be reimbursed to the person who made the deposit.

Deposit for commercial service will be based on the highest usage for the previous year or an average from the previous 12 months providing the business has been open.

It is very important that we have a forwarding address for the final bill. Should your account be turned over for collection, all attorney fees and/or cost of collections will be the responsibility of the customer. Unpaid balances will also be submitted to the State of Iowa Offset Program for collection.

3. Meters are read on the 1st day of every month or the last day of the preceding month, depending on weekends and holidays, as well as inclement weather. The bill will be mailed out to the customers on or before the 10th day of every month. Bills are due the 15th of every month but will not receive penalty until the 29th of every month.

4. Payments can be mailed to or dropped off at the Light Plant during office hours or for your convenience you may drop it off in the black drop box located next to the front door of the Light Plant. Always remember to submit your payment with the payment stub.

5. An online Payment Portal is available at <u>https://payacp.com/</u> accepting Visa, Master Card, American Express & Discover card payments, text and pay or automatic withdrawal for a small fee. Automatic withdrawal from your banking institution is also available directly through the CMLP office, for no charge. A form is available in the office.

6. Delinquent accounts will be charged a 10% penalty. If the account remains delinquent after 12 days and CMLP posts a 24 notice of disconnection on the customer's door, a \$25.00 posting fee will be charged. IF YOUR SERVICE IS DISCONNECTED, the fee for reconnection is \$75 during business hours and \$115.00 after hours. The reconnection fee as well as the delinquent payment must be paid in full before reconnection will occur.

7. Reminder: It is the LAW, if you are planning on digging in your yard – Call IOWA ONE CALL (811) at least 48 hours prior to digging for your safety and the safety of others. You are responsible for any lines or pedestals you may disrupt or damage.

8. If you are working on your home or business and the service box or meter needs to be moved or pulled, you must call CMLP at least 48 hours prior to work being done (not including weekends or holidays.) This must be arranged to be done during regular business hours. There is an enforceable fine of \$100 if the CMLP seal is tampered with.

9. Should you have any questions, please feel free to contact us during business hours or leave a message and we will get back to you as soon as possible.

Date

Applicant Signature

Steve Hart, Chairperson Michelle Manternach, Secretary Charles Moore, Trustee

Board of Trustees: Vaughn McClelland, Treasurer Bill Vosdingh, Trustee