

COMPLAINTS RESOLUTION PROCESS

If you have a complaint that is related to service disconnection, safety, or renewable energy, and the Coggon Municipal Light Plant does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7321, or toll-free 1-877-565-4450, by writing to:

1375 E. Court Ave,. Rm. 69, Des Moines, Iowa 50319, or by E-mail to customr@iub.iowa.gov.

April 1, 2020 Issue

131 W Main Street PO Box 80 Coggon, IA 52218

Office: 319-435-2436 Fax: 319-435-2190

Emergency: 319-213-0501

http://www.coggonlightplant.com mrundle612@gmail.com

2020 Board of Trustees

Vaughn McClelland, Treasurer Bill Vosdingh, Trustee Steve Hart Chairperson Michelle Manternach, Secretary Chuck Moore, Trustee

Electrical Safety Month: Tips for a Safer Home

According to <u>The Electrical Safety Foundation International</u>, electrical incidents cause 43,900 home fires, 438 deaths, 1,430 injuries and result in \$1.47 billion in property damage each year. May is National Electrical Safety Month and helps promote safety education and awareness to reduce the number of electrical related accidents. In honor of Electrical Safety Month, Mr. Electric® has complied a list of simple tips for a safer home.

- Always replace damaged or loose electrical cords.
- Avoid running extension cords across doorways or under carpets.
- Never yank an electrical cord from the wall.
- Replace wobbly switches and outlets.
- Consider adding additional circuits or outlets by a Mr. Electric electrician in order to avoid the use of extension cords.
- Avoid overloading outlets and never uses extension cords as permanent outlets.
- If outlets or switches feel warm and you're having problems with blowing fuses, tripped circuits or flickering lights, call your local Mr. Electric.
- Be sure to place lamps on level surfaces and away from things that can burn.
- Never place anything that burns near a furnace, water heater, space heater, or stove.
- Only use bulbs that match electronics recommended wattage.
- Never use electrical equipment near water.
- Remember to unplug outlets when not in use.
- For households with small children, place safety caps along all unused outlets.
- Teach children not to touch electrical outlets or appliances (especially with wet hands), whether they're on or off.
- Educate children on the dangers of "green boxes" (substations and transformers) and not to play on them.

Tree Trimming Notice

Tree trimming, as you know is an ongoing battle. We at the Coggon Light Plant, are especially concerned about the trees that may interfere or hinder the electrical service to the citizens of Coggon. If you have a tree that may interfere, please contact the light plant office to report it. Thank you!



Energy Star Rebates

CMLP offers customer rebates on certain Energy Star rated appliances. Information on the rebates offered can be found on our website or call the office for more information.







Electricity - Word Search

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alternating
ammeter
ampere
battery
blue
brown
buzzer
capacitor
conductor
current
diode
direct
earth

electron
filament
fuse
generator
green and yellow
insulator
Idr
Ied
Iive
metallic
motor
multimeter

neutral

proton
resistance
resistor
series
thermistor
transistor
tungsten
volt
voltage
voltmeter

ohm