

Coggon Municipal Light Plant

LINES

131 W Main Street PO Box 80 Coggon, IA 52218

Office: 319-435-2436

<http://www.coggonlight.com>

Fax: 319-435-2190

mrundle@coggonlight.com

In Case of Emergency: 319-213-0501

2023 Board of Trustees

Charles Moore, Trustee

Bill Vosdigh, Trustee

Steve Hart, Chairperson

Vaughn McClelland, Treasurer

Michelle Manternach, Secretary

Meetings are held at 6pm on the 2nd Monday of the month

COMPLAINTS RESOLUTION PROCESS

If you have a complaint that is related to service disconnection, safety, or renewable energy, and the Coggon Municipal Light Plant does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7321, or toll-free 1-877-565-4450, by writing to :

1375 E. Court Ave. Rm. 69, Des Moines, Iowa 50319, or by E-mail to customr@iub.iowa.gov.



Energy Saving TREATS

From haunted houses to spooky walks, Halloween can be a terrifying night. But your energy bill doesn't have to be so frightening. Even a few simple energy-use changes can add significant monthly savings to your bill. So while you're out celebrating with your friends, carving pumpkins on your porch, or loading up on candy from the generous souls in your neighborhood, practice these energy saving tricks, and you'll be sure to find an energy saving treat!

1 Get rid of vampires.

It's only fitting this time of year to talk about the vampire energy that threatens your energy bill. Vampire energy is the electricity that leaks out of your appliances and electronics, even when turned off. Most electronics consume energy as long as they are plugged into the wall. You can't ward them off with garlic cloves, but the solution is simple enough; just unplug any unused devices, and you'll be well on your



2

Scare off creepy creatures.

Consider placing solar lighting outside your home; after all, the scariest creatures crave the dark. These lights will keep your path well-lit for the trick-or-treaters, and seeing they use the sun's power instead of electricity, they won't



3 Keep your little goblins safe.

If you're out trick-or-treating with your kids, keep them protected. Try giving your little ones shakable flashlights. These flashlights don't need batteries or even a charger. Instead, kids simply light their way by shaking them.



4 Stop wasting heat on ghosts.

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Exciting News

COMING SOON!
A NEW
PAYMENTS
PORTAL



The Coggon Municipal Light Plant, consistently strives to provide our customers with the best electrical services and programs that strengthen our community and improve quality of life.

As we continue to grow with the times as a thriving community, we are so excited to announce that our customers will soon have a new and enhanced payments portal! The same high-level security that you have grown to expect from us will not change, however the new portal will be more user-friendly – providing more ways to manage your account(s) and improve the overall payment experience with features that include:

- Easy enrollment in AutoPay E-billing, & Text N Pay options.
- Historical bill and payment data.
- Capability to update your account.
- Multilingual capabilities
- One-view multi-property access.

More to come soon, including a FAQ Page with information on creating a portal account and enrolling in these new features so paying your bills is easy to do!

If you have any questions, please contact Mary at 319.435.2436.

EXCITING NEWS!



MERRY & BRIGHT



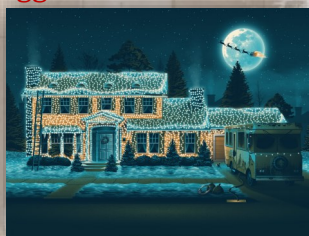
The Coggon Lions Club will be hosting a Christmas light contest once again for the citizen's of Coggon!

Judging will be held Monday, December 18th, 2023

Thank you for your participation and thank you Coggon Lions Club!

Prizes to be awarded

| | |
|-----------|-------|
| 1st Place | \$100 |
| 2nd Place | \$50 |
| 3rd Place | \$25 |



ATTENTION RESIDENTIAL CUSTOMERS

Do you need help with your heating bill?

The 2023-2024 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, DIAL 2-1-1, or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

LIHEAP Iowa Department of Health & Human Services Capitol Complex Des Moines, IA 50319

WHEN TO APPLY:

- ◆ **Elderly (60 & over) and/or disabled:** October 1, 2023 to April 30, 2024
- ◆ **All other households:** November 1, 2023 to April 30, 2024

WHAT TO TAKE:

- ◆ **Proof of Income** (for all household members age 18 and over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
- ◆ **Proof of Social Security Numbers for ALL household members** (documentation required)
- ◆ **Most recent heat bill**
- ◆ **Most recent electric bill**

INCOME MAXIMUMS

| Household Size | Annual Gross Income |
|----------------|---------------------|
| 1 | \$ 29,160 |
| 2 | \$ 39,440 |
| 3 | \$ 49,720 |
| 4 | \$ 60,000 |
| 5 | \$ 70,280 |
| 6 | \$ 80,560 |
| 7 | \$ 90,840 |
| 8 | \$101,120 |

For households with more than eight members, add \$ 10,280 for each additional member.

WAGE EARNERS:

Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return.

FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Veteran's Assistance, Unemployment insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

NOTE—Additional countable income and/or income verification not listed above may be required for eligibility determination.

HALLOWEEN WORD SEARCH

T R R D H D J S I R E O T H L
 H G R O N R O O D R P A K U E
 Y N K E U P I T P U T A L K P
 T I I C H T W O K J N M A S K
 S R C O I A E H O C I B W W N
 F R N O T T D P A F K U E A T
 S E E C S O S N H A P C D L H
 T S H F G T D W Y M M K I K G
 U S T S L Y U V O I U E S I I
 F A A R H E A M C L P T Y D L
 D R P R E O C L E Y G U K S H
 H G L B F E E T P A R E N T S
 U P G I G R T S I S N L O I A
 T Q L A N G I S P V I O C O L
 H A L L O W E E N N E D K C F

The words appear UP, DOWN, BACKWARDS, and DIAGONALLY.

BUCKET
 CANDY
 COSTUME
 DISPLAY
 DOGS
 DOOR
 FAMILY
 FEET
 FLASHLIGHT
 FRIEND
 GLOW STICK

Find and circle each word.

GRASS
 HALLOWEEN
 KIDS
 KNOCK
 MASK
 PARENTS
 PATH
 PHONE
 PHOTOS
 PUMPKIN

REFLECTIVE
 RING
 ROUTE
 SHOES
 SIDEWALK
 SIGNAL
 STREET
 TALK
 WALK
 WATCH

CUSTOMER CONTRIBUTION FUND

Did you know that YOU along with the Coggon Municipal Light Plant can help your less fortunate neighbors pay their heating bills? Coggon Cares is a Customer Contribution Fund that allows you to help by adding a regular contribution to your monthly utility payment, or by making a direct donation to the fund. These funds are distributed to neighbors in need for wintertime energy costs. Those individuals who qualify for help will be carefully identified by an area social service agency. A local committee will oversee Coggon Cares to guarantee all contributions will be handled equitable and efficiently. Your contribution is voluntary, flexible, and tax-deductible. If at any time you would like to contribute to the fund, please call the office at 319-435-2436 or stop by and complete the necessary form. Thank you.

REPORT NON WORKING STREET LIGHTS



If you notice a non working street light, please call the office or report it on our website at:

<https://www.coggonlight.com/>

Keeping the lights on in Coggon since 1928

Safe Electricity.org

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Know what's below. Call before you dig.